

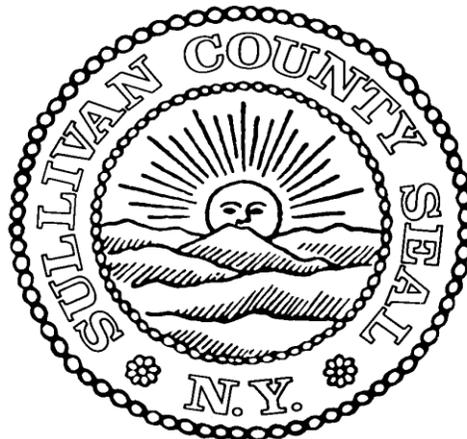


# Sullivan County

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## ELECTRICAL UTILITY COMPANY RESPONSE PROTOCOLS FOR FIRE SERVICE

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## Fire Service/Electrical Utility Company Response Protocols

Incident	Utility Problem	Urgency	Desired Utility Action
Motor Vehicle Accident	Broken Pole/Wires Down	Entrapment danger to public	De-Energize lines relieve fire personnel
Working Fire	Utility Lines/Poles Involved	High danger to firefighting effort	De-Energize lines
	None	Danger to firefighting effort	Cut service to structure
	None	Danger to public	Cut service or remove them
Storms	Wires down	Danger to public	Relieve fire personnel

Information that can help bring the incident to a close/information for the 911 center

- Physical address of incident
- Physical address of nearest neighbor
- Nearest cross roads
- Meter number
- Home owners name
- Pole number involved or next nearest one
- Which utility company to call
- Is the pole broken/cracked

6/22/12